



## PURCHASE INFORMATION

**The following information is provided to the consumer regards the care of Flexiteek decks:**

Flexiteek is easy to clean and maintain, but it **IS NOT** maintenance or cleaning free. As with all flooring products, regular and timely clean up of spills is necessary to maintain the beauty of your Flexiteek deck. Warranty is not valid if deck is not in good condition because of neglect of maintenance.

Normally dirt and spills are cleaned with soap and water. "Simple Green" has been an effective cleaner. If necessary one can remove marks or small stains by sanding lightly with size 60 grit paper along the direction of the rib lines. This may temporarily lighten the sanded area but the area will "blend" and match the surrounding area in a short time period.

Wash or rinse off fish blood, wine, or grease shortly after spillage. When spills are left to dry it will be harder to clean. There are cases where customers call Flexiteek to get rid off long term stains. Flexiteek will be advising the customer the necessary procedures. Yet it is the customer's responsibility to regularly clean and maintain the Flexiteek deck.

The deck color may darken somewhat because of the outside conditions over time. A light sanding may restore its original color if so desired.

Gasoline, Acetone, and other solvents might soften and ruin the deck material. **DO NOT USE BLEACH, ACETONE OR ANY STRONG CHEMICAL ON THE SURFACE.** This will soften the deck and void the warranty. Rinse any chemical spills with water as soon as possible. If you don't wash spills or dirt off the Flexiteek deck in a timely manner, this could leave surface stains that will require light sanding to remove.

Painting, varnishing, oiling or sealing the deck will make Flexiteek lose its non- skid properties and will void the warranty.

As with other high density materials with dark color, Flexiteek can become hot in direct sunlight on a warm day. You may need to wear deck shoes to walk comfortably on the deck under such circumstances.

Flexiteek is manufactured to resemble wooden decks. Therefore there are variations in color and graining in each deck just as there would be with real wood.

The use of boat shoes or walking bare foot will prevent soiling and scuff marks preserving the original beauty of Flexiteek.

Any burn marks void the Flexiteek warranty. Flexiteek is not responsible for any damages caused by natural disasters or accidents.

Using a power sander to sand the surface of the deck could distort the surface of the deck, **hand sand only.**



**Templates and fitting of panels:**

The Flexiteek deck panels can only be made as accurate as the template provided to Flexiteek. Flexiteek is not responsible to determine the accuracy of the template provided. This can only be accomplished by the template maker. A Flexiteek quotation based on indicative measurements are subject to change after actual template is received.

When Flexiteek decks are installed they may require some **minor** trimming to fit. When a deck is “dry fitted” and there appears to be discrepancies in fit that require more aggressive cutting, please contact Flexiteek prior to any changes are made to the panel. Making these changes without notifying us beforehand will void the warranty.

Flexiteek will follow any contours that exist on the deck surface. For the best results the deck surface must be level.

If any other person tries to fix the Flexiteek deck than Flexiteek’s own certified technician, distributor or installer, this will void the warranty.

Material Warranty means covering defects appearing without any outside impacts from material’s own nature. Warranty claims will be investigated and laboratory tests will be given if necessary.